



LOYAL TECHNOLOGY
AND GOVERNMENT
SERVICES PLC

DOCUMENTATION FOR DATABASE INTEGRATION

API ACCESS



FOREWORD BY THE CHIEF EXECUTIVE OFFICER



Behalf of LOYAL TECHNOLOGY AND GOVERNMENT SERVICES PLC I affirm our commitment to enhancing our systems through effective integration with national databases. This integration aims to streamline verification processes and improve the quality of services provided to our clients, ensuring compliance with the Know Your Customer (KYC) regulations. We recognize the importance of securely managing personal data and upholding privacy standards as we pursue this integration.

We seek cooperation from the **National Identification Agency (NIDA)**, the **Rwanda Revenue Authority (RRA)**, and **MTN** to enable the seamless flow of information for effective customer verification and service delivery.

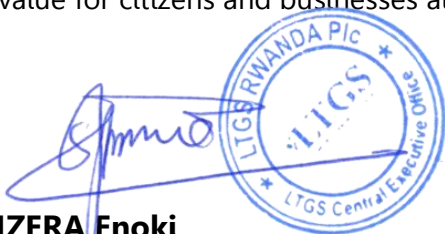
LOYAR TECHNOLOGY AND GOVERNMENT SERVICES PLC is a forward-looking company that provides a comprehensive range of services across multiple sectors, supporting Rwanda's digital transformation. At the core of our operations are various systems and services designed to enhance efficiency, connectivity, and compliance in both public and private sectors. Key LTGS services include **GS2C**, **TS2C**, and **FS2C** models, which enable citizens and businesses to access advanced government, technology, and financial services.

Our primary systems, such as the LTGS **RMIS (Revenue Management Information System)**, facilitate efficient revenue tracking and integration with national tax systems, supporting us in managing taxes and invoicing. Through **LTGS Agents Team Network (ATN)**, we expand our reach to communities, providing local representation to ensure accessibility and inclusivity.

Internally, **Human Resources & Carriers Department (HRCD)** develops and manages human capital, focusing on skill enhancement and career pathways that support the continuous growth of our workforce. Our collaboration through LTGS CCS (**Chamber of Commerce Services**) fosters business partnerships and helps streamline DS2B (**Digital Solutions-to-Business**) services to meet commercial needs effectively.

With structured USs (**Use Cases**), LTGS provides specialized systems that deliver secure, innovative, and compliant services aligned with the latest regulatory standards. Through our mission of delivering seamless **GS2C**, **TS2C**, and **FS2C** solutions, LTGS aims to contribute significantly to Rwanda's digital ecosystem, creating value for citizens and businesses alike.

Regard,
Mr. KWIZERA Enoki
Chief Executive Officer



I. LIST OF ABBREVIATIONS

ABBR	MEANING
LTGS	LOYAL TECHNOLOGY AND GOVERNMENT SERVICES
KYC	KNOW YOUR CUSTOMER
NIDA	NATIONAL IDENTIFICATION AGENCY
RRA	RWANDA REVENUE AUTHORITY
TIN	TAX IDENTIFICATION NUMBER
API	APPLICATION PROGRAMMING INTERFACE
SMS	SHORT MESSAGE SERVICE
OTP	ONE TIME PASSWORD
BDS	BUSINESS DEVELOPMENT SERVICES
IRIS	INTERNAL RISKS INSURANCE MANAGEMENT
LFSG	LUMINARY FINANCE SERVICES GROUP LTD
DPO	DATA PROTECTION OFFICER
NCSA	NATIONAL CYBER SECURITY AUTHORITY
RICTA	RWANDA INTERNET COMMUNITY AND TECHNOLOGY ALLIANCE
RURA	RWANDA UTILITIES REGULATORY AUTHORITY
BNR	NATIONAL BANK OF RWANDA
LTGS RMIS	REVENUE MANAGEMENT INFORMATION SYSTEM
LTGS ATN	LTGS AGENTS TEAM NETWORK
LTGS HRCD	LTGS HUMAN RESOURCES & CARRIERS DEPARTMENT
LTGS CCS	LTGS CHAMBER OF COMMERCE SERVICES
LTGS CTI	LTGS CHAMBER OF TECHNOLOGY & INNOVATIONS
LTGS CAFS	LTGS CHAMBER OF ADVANCED FINANCIAL SERVICES
LTGS CATSG	LTGS CHAMBER OF ADVANCED TECHNOLOGY SKILLS & GUIDANCE
GS2C	GOVERNMENT SERVICES-TO-CITIZEN
TS2C	TECHNOLOGY SERVICES-TO-CITIZEN
FS2C	FINANCIAL SERVICES-TO-CITIZEN
DS2B	DIGITAL SOLUTIONS-TO-BUSINESS
ATS2EO	ADVANCED TECHNOLOGY SKILLS TO EVERYONE
USs	USE CASES
FIU	FINANCIAL INTELLIGENCE UNIT

II. LTGS SYSTEM'S PRIMARY DOMAIN LEGAL INFORMATION FROM RWANDA INTERNET COMMUNITY AND TECHNOLOGY ALLIANCE (RICTA)

Domain (ltgs.rw)		
1	Registrant Name	LOYAL TECHNOLOGY AND GOVERNMENT SERVICES PLC
2	Handle ID	10***5RICTA
3	Registration Date	16/08/2023, 05:00 PM
4	Registrar/Hostinger	AOS LTD
5	Nameservers	N/A
6	Country	Rwanda
7	Domain Name Status	Active

Domain (e-imboni.rw)		
1	Registrant Name	LOYAL TECHNOLOGY AND GOVERNMENT SERVICES PLC
2	Handle ID	N/A
3	Registration Date	N/A
4	Registrar/Hostinger	AOS LTD
5	Nameservers	N/A
6	Country	Rwanda
7	Domain Name Status	Pending

Domain (lfsg.co.rw)		
1	Registrant Name	LUMINARY FINANCE SERVICES GROUP LTD
2	Handle ID	N/A
3	Registration Date	N/A
4	Registrar/Hostinger	AOS LTD
5	Nameservers	N/A
6	Country	Rwanda
7	Domain Name Status	Active

Domain (webcash.rw)		
1	Registrant Name	LUMINARY FINANCE SERVICES GROUP LTD
2	Handle ID	N/A
3	Registration Date	N/A
4	Registrar/Hostinger	AOS LTD
5	Nameservers	N/A
6	Country	Rwanda
7	Domain Name Status	Pending

III. DATABASE INTEGRATION REQUIREMENTS FOR KYC VERIFICATION

RWANDA REVENUE AUTHORITY (RRA)

1. Tax Identification Number (TIN) - Rwanda Revenue Authority (RRA)

1.1. Use Cases

TYPE	KYC FIELD PURPOSES
Use Cases	Validating New Customers in our Revenue System
	Validating New Business Registrations in our BDS
	Validating New Agent's Business in Registration
	Creating Invoices with our Revenue System integrated with EBM in Tax Payment Service
	Validating Imboni IFMIS's User (Business and Client)

1.2. Required Information

APIs	FIELD	DESCRIPTION
RRA API	Business/Tax Payer's Name	The name of the business or tax payer
	Phone Number	Contact number of the tax payer
	Operating Address	Physical address of the business
	Registered Date	Date when the business was registered
	Email Address	Email address of the business tax payer

NATIONAL IDENTIFICATION AGENCY (NIDA)

2. National ID - National Identification Agency (NIDA)

2.1. Use Cases

TYPE	KYC FIELD PURPOSES
Use Cases	Validating Customers/Citizens when applying for services
	Verifying New Agents' Legal details
	Verifying BDS Members when registering
	Validating Clients in the Revenue System
	Verifying IRIS Insurance Members during registration

2.2. Required Information

APIs	FIELD	DESCRIPTION
NIDA API	First Name	Customer's first name
	Last Name	Customer's last name
	Sex/Gender	Gender of the customer
	Date of Birth	Customer's date of birth
	Residence Place	Address where the customer resides
	Profile Photo	Digital image of the customer /Using as a Profile Image on Account

 **MTN RWANDACELL PLC**

 **AIRTEL RWANDA LIMITED**

3. Phone Number - MTN & Airtel

3.1. Use Cases:

TYPE	KYC FIELD PURPOSES
Use Cases	Two-Step Authentication Users/Clients receiving official SMS from the system
	Sending OTPs (One-Time Passwords)
	Verifying ownership of the registered phone number
	Check Mobile User Eligibility to Receive Money/Fund Online

3.2. Required Information:

APIS	FIELD	DESCRIPTION
MTN APIs AIRTEL APIs	Phone Number	Registered phone number linked to legal documents (National ID or TIN)

IV. DATA PRIVACY AND PROTECTION COMPLIANCE

This documentation serves as a formal request for the necessary integrations to facilitate KYC verification processes, aligning with LTGS Plc's commitment to service excellence and regulatory compliance.

To ensure compliance with both the **National Bank of Rwanda (BNR)** and the **Rwanda Utilities Regulatory Authority (RURA)**, LTGS Plc can adopt a structured approach. Given that LTGS Plc holds a Certificate of System Registration from BNR, this sets a strong foundation for regulatory alignment.

Below are steps LTGS Plc can take to ensure ongoing compliance with both **BNR**, **RURA** and **Data Protection & Privacy Office** from **National Cyber Security Authority (NCSA)**

1. COMPLIANCE FRAMEWORK FOR DATA PROTECTION & PRIVACY OFFICE (DPO) FROM NATIONAL CYBER SECURITY AUTHORITY (NCSA).

LTGS PLC has implemented comprehensive measures to ensure the protection of personal data and privacy. We are certified as a **Data Controller** by the **Data Protection and Privacy Office (DPO)** under the **National Cyber Security Authority (NCSA)**. Our systems are designed to maintain data integrity and restrict access based on staff levels to safeguard sensitive information.

2. COMPLIANCE FRAMEWORK FOR BNR (NATIONAL BANK OF RWANDA)

Since LTGS Plc is registered with BNR, the company must follow guidelines for financial system operations, particularly for electronic transactions, customer identification, and anti-money laundering (AML) procedures.

3. COMPLIANCE FRAMEWORK FOR RWANDA UTILITIES REGULATORY AUTHORITY (RURA)

RURA oversees telecommunications and utility services, particularly where LTGS services integrate with telecom providers like MTN and Airtel for customer identification and SMS-based notifications.

CONTACT US

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